

Contract main points:

1. The contract is without loyalty period.
2. The sim card cannot be transferred to another person without the agreement of the office.
3. Sim card can be returned at any time, the deposit will be refund only after the sim is returned and the quit fee and/or the last month usage is paid. (The deposit is a security money, the company uses it only in case the member does not pay the bill. And every member has a usage limit. The amount of the deposit can be changed, but it has to be minimum 20 000 HUF)
4. Not paying bill on time will result in termination and deposit loose.
5. The sim can be used only in Hungary.
6. Loosing the sim card does not mean the contract is over, it can be replaced. Same phone number will be given and a sim card replacement fee will be charged.
7. All customer services is handled by Europetell company only.
8. Paying the bill can be done at the office, at the any Erste bank branch, by bank transfer from a Hungarian bank account, by a friend or by paying in advance.
9. Email will be sent every month with the bill and member has 10 days to pay the bill.
10. Paying late will cause line blocking, to reopen line costs money.
11. Using more than limit in current month causes line to close temporarily, reopening the line will cost a fee.
12. Line blocking because of over limit has nothing to do with the bill amount paid or not. They refer to 2 different billing periods.
13. First bill includes only the current month basic fee not the usage of the first month. That will be charged in the first bill we send.
14. The first monthly fee has always the same amount independently of which day members join.
15. Before travelling for long period of time the member needs to pay in advance for coming bills to avoid line blocking. (a friend can arrange that as well)
16. Calling between the group members is free!
17. The firts 20 sms in Hungary are free every month. Any sms after that is charged even between the members of the group.
18. 2GB internet is included in the basic fee and cannot be cancelled, but it can get upgraded for extra charge.
19. If you use more then 2GB in the current month, there won't be any charges. The internet speed will slow down.
20. Line can be suspended (frozen) with a cost of 1000Ft/calendar month. The service is available only for full months.